Working from home with CloudCall.

CloudCall

CloudCall work from home recommendations.

Internet Connection

In order to use CloudCall's solution at home you will need a reliable Internet connection like a cable or fiber connection. It is recommended that the minimum bandwidth for using CloudCall at home is 20Mb download and 10Mb upload. If you have multiple people working from your location, you may need more bandwidth. Satellite and cell phone 4/5G connections are not recommended.

WiFi

If you are connecting via WiFi it is recommended you stay as close to the access point/router as possible. Connecting to an access point multiple floors away can introduce connectivity problems that may impact your service. One challenge with using WiFi is signal interference. If you have any of the following on your home network please inform your CloudCall service delivery engineer; wireless speakers, wireless IP cameras and IoT (Internet of Things) enabled home appliances like refrigerators, washers or air conditioners.

SIP ALG

If your router supports SIP ALG it needs to be disabled

Is your home network ready for your CloudCall service?

You can run this network assessment tool which will tell you if your home network can support CloudCall's service http://networkcheck.uk.cloudcall.com/myspeed/wfh/work-from-home-assessment.html

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CloudCall create innovative technology that makes business communications easier, quicker and more powerful. Through providing advanced software that integrates with CRMs, our users can manage their communications in the same space as their data, providing insight that has the power to transform the way they work.

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